Flughafen Münster/Osnabrück uses AnyDesk

MÜNSTER OSNABRÜCK
INTERNATIONAL AIRPORT

Münster/Osnabrück Airport (FMO) is an international passenger airport located in North Rhine-Westphalia. Besides scheduled air service to German and international hubs, it is the starting point for charter flights to popular holiday destinations all over Europe. In 2016, the airport recorded 787,000 passengers and 15,200 metric tonnes of air freight. Including the flights going through the General Aviation Terminal, there were a total of 34,500 take-offs and landings.

Francisco Rodriguez is the IT director at the FMO Flughafen Münster/Osnabrück GmbH, the company that operates the airport. "As an IT service provider, we aren't just airport service staff, but also external customers", he said, describing his area of responsibility.

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The FMO Group currently employs around 430 people. Altogether there are around 1,200 jobs at the FMO location. This includes travel agencies, car rental stations and shopping facilities, many of which are also supported by the airport's own IT department. The IT department handles these support tasks using remote desktop software. It is used so the IT control centre can access computers remotely to provide them with current data.

"We always used to have the problem that we also had to access sensitive data", Rodriguez explained. The airport administration, but also computers belonging to

''We tried using a different product for a while, but we couldn't use it on our own servers'', Rodriguez explained.

"It wasn't until we tried AnyDesk that we were able to solve the data security problem. With AnyDesk Enterprise, we now have full control over all the data we come into contact with, and can guarantee its safety through our own networks." Because AnyDesk Enterprise can be implemented within the isolated internal network and server architecture used within a company. The system can be run completely autonomously, without any contact with web clouds or other Internet resources.

external clients could not be put at risk, which looms large in the Internet in the form of hacker attacks or industrial espionage. The security of sensitive data was the most important and also the greatest responsibility while assessing suitable software.

This autonomy provided by AnyDesk is what convinced Francisco Rodriguez and the IT department at Münster/Osnabrück Airport: "The aviation industry is all about safety and reliability. That's why we chose AnyDesk Enterprise for the remote control of our computers. And our external customers are also very satisfied."

AnyDesk Enterprise has been running on the computers at Münster/Osnabrück Airport since 2016 – and everyone is satisfied: the shops, the travel agencies, the car rental offices, the airport administration staff and last but not least Francisco Rodriguez, who found the right solution for the challenges of his IT department with AnyDesk Enterprise.